Cleaning Information

Regular Maintenance
It is important to vacuum upholstery regularly to remove the surface dust that builds up and slowly contributes to a greying effect that diminishes the clarity of the original color.

Please note that vacuuming should be done with the proper attachments to avoid breaking down the fibers and contributing to "pilling."

In addition to regular vacuuming, a professional cleaner should come in at least once or twice a year to thoroughly clean the fabrics and remove the soiling that a normal vacuum cleaner cannot reach. The expense of this service is small compared to the reward of seating that looks good as new after a lot of use.

Cleaning Codes
W — Water-based cleaning agents or foam may be used for cleaning this fabric.
S — Only mild, pure water-free dry cleaning solvents may be used for cleaning this fabric.
W-S — Water-based cleaning agents and foam or mild, water-free solvents may be used for cleaning this fabric.
X — This fabric should be vacuumed or brushed lightly to remove soil. Warning: Do not use water-based foam or liquid cleaning agents of any type on this fabric.

Stain Treatment
There are two types of stains: water-based and oil-based. The key to removing either type is prompt action. The longer a stain is allowed to remain on a fabric, the more difficult it will be to remove.

For water-based stains, a solution of warm soapy water (not overly soapy) used in the following manner should remove them.

Step 1. As soon as possible, blot liquid spills with tissue, paper towels or a clean, colorfast cloth. Scraper and vacuum away dry, solid material. Avoid working solvant deeper into the fabric.

Step 2. Apply household or commercial upholstery cleaner sparingly to the soiled area, as overwetting may spread the stain and damage cushion material under the fabric. Rub gently with a clean, white cloth. Turn the damp cloth frequently to a clean surface to avoid redepositing the solant.

Step 3. Work from the outer edge toward the center of the spot to reduce ringing. Cleaning the entire fabric panel, or at least a large area around the spot, further reduces the likelihood or ringing. A final water rinse of the entire panel with a hot water extraction cleaner is preferable.

Step 4. Allow fabric to dry thoroughly and then vacuum well before using.

Step 5. Several light applications are less harmful to fabrics than one concentrated one. If you go through the above steps and there is still a stain, repeat the entire procedure.

Step 6. Remember, never use anything hot to clean fabric, as heat will set stains. Also, avoid a scrubbing motion.

Step 7. If the stain is stubborn, call a professional cleaner and ask for their advice.

Spot Cleaning Treatment
Step 1. As soon as possible, blot liquid spills with tissue, paper towels or a clean, colorfast cloth. Scraper and vacuum away dry, solid material. Avoid working solvant deeper into the fabric.

Step 2. Apply household or commercial upholstery cleaner sparingly to the soiled area, as overwetting may spread the stain and damage cushion material under the fabric. Rub gently with a clean, white cloth. Turn the damp cloth frequently to a clean surface to avoid redepositing the solant.

Step 3. Work from the outer edge toward the center of the spot to reduce ringing. Cleaning the entire fabric panel, or at least a large area around the spot, further reduces the likelihood or ringing. A final water rinse of the entire panel with a hot water extraction cleaner is preferable.

Step 4. Allow fabric to dry thoroughly and then vacuum well before using.

Step 5. Several light applications are less harmful to fabrics than one concentrated one. If you go through the above steps and there is still a stain, repeat the entire procedure.

Step 6. Remember, never use anything hot to clean fabric, as heat will set stains. Also, avoid a scrubbing motion.

Step 7. If the stain is stubborn, call a professional cleaner and ask for their advice.

Note on Cleaning Agents
The following procedure should be used with all cleaning agents. A clean, white cloth dampened with the recommended cleaning agent should be used in an inconspicuous place to test for colorfastness. Optimum cleaning will be achieved by not overwetting the cloth and by turning it frequently to keep it clean. Rings can be avoided by working from the outer edge of the spot toward the center. This process should be repeated until the spot is removed or there is no further transfer to the cloth.

Note on Environmental Cleaning of W fabrics
Environmentally friendly degreaser products that can be used for oily and greasy stains are listed below (manufacturers are identified in parenthesis): These cleaners can be substituted for “detergent” when spot cleaning:

- Enviro Care All Purpose Cleaner (Rochester Midland)
- Enz-Away (Naturally Yours)
- N1 All-Purpose (The Clean Environment)
- Cleaner Concentrate (Ultra Shield)

Step 1. Soak up excess staining material immediately with a soft absorbent material. Do not dry the stain completely or it may set.

Step 2. Either by using the warm soapy water or a dry cleaning solution and a clean sponge or soft bristle brush, begin brushing the stain with light, quick strokes. Start at the outside of the stain and work toward the center. Be careful not to overly saturate the stain with cleaning solution or you may get a ring. Do not rub too vigorously or you may damage the nap of the fabric or break fibers.

Step 3. Once the stain is removed, soak up all remaining cleaning solution and then use another clean cloth or sponge dipped in cool water to remove any residue that will attract further soiling.

Step 4. Allow fabric to dry thoroughly and then vacuum well before using.

Step 5. Several light applications are less harmful to fabrics than one concentrated one. If you go through the above steps and there is still a stain, repeat the entire procedure.

Note on Oily/Greasy Stains for W-S and S Fabrics
For oily and greasy stains, in addition to the recommended method, some stains (i.e. perspiration/body oils) respond well to dry cleaning such as “Host” (Racine Industries), “Capture” (Milliken), “Bonafides” (Drummond American), “Keft” (Texize) and “Carbona”. Carefully follow the directions on the label.
### Stains and Recommended Cleaners

#### “W-S” or “W” Fabrics

<table>
<thead>
<tr>
<th>Stain</th>
<th>Recommended Cleaner(s)</th>
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</thead>
<tbody>
<tr>
<td>Carbon, catsup, chocolate, coffee, cola, grape juice, inks, mucilage, tea, watercolors, wine</td>
<td>50/50 solution of warm water and hydrogen peroxide or sodium perborate (Snowy/Chlorox) or detergent (Era/All/Gain)</td>
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<tr>
<td>Berry stain, gravy, pickle juice, urine, vomit</td>
<td>50/50 solution of warm water and hydrogen peroxide or sodium perborate (Snowy/Chlorox) or detergent (Era/All/Gain); or detergent solution and water solution with 3% ammonia</td>
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<tr>
<td>Beer, furniture polish</td>
<td>50/50 solution of warm water and hydrogen peroxide or sodium perborate (Snowy/Chlorox) or detergent (Era/All/Gain); or detergent solution and water solution with 3% ammonia; or undiluted white vinegar; or 10% acetic acid solution</td>
</tr>
<tr>
<td>Blood</td>
<td>50/50 solution of warm water and hydrogen peroxide or sodium perborate (Snowy/Chlorox) or detergent (Era/All/Gain); or undiluted white vinegar; or 10% acetic acid solution</td>
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<tr>
<td>Nail polish</td>
<td>50/50 solution of warm water and hydrogen peroxide or sodium perborate (Snowy/Chlorox) or detergent (Era/All/Gain); or solvent</td>
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<tr>
<td>Egg</td>
<td>Detergent solution and water solution with 3% ammonia</td>
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<tr>
<td>Butter</td>
<td>Detergent solution and water solution with 3% ammonia; or paint, oil, grease remover</td>
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<tr>
<td>Milk</td>
<td>Undiluted white vinegar or 10% acetic acid solution</td>
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<tr>
<td>Rubber cement, shoe polish</td>
<td>Solvent</td>
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<tr>
<td>Crayon, Latex paint, linseed oil, lipstick, oil, oil paints</td>
<td>Paint, oil, grease remover</td>
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<tr>
<td>Rust</td>
<td>Oxalic acid</td>
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</table>

#### “S” Fabrics

For “S” fabrics, All of the above stains should be cleaned with a solvent.

#### “X” Fabrics

Clean this fabric only by vacuuming or light brushing to prevent accumulation of dust and grime. Water-based foam cleansers or solvent-based cleaning agents of any kind may cause excessive shrinking, staining, or distortion of the surface texture and, therefore, should not be used. Textiles requiring “X” maintenance should not be used in high traffic areas or other locations where heavy soilings may occur.

### Note on Rust Stains

For rust stains on “W-S”, “W” or “S” fabrics, always use oxalic acid.

### Removal methods

For solvents and paint/oil/grease removers, apply cleaner, then blot. For all other removers, apply cleaner, blot, apply water, then blot. For the detergent and water solutions with ammonia method, apply detergent, blot, apply ammonia solution, blot, apply water, blot.