

# Leverage the power of design to create inspiring healthcare environments.

In today's healthcare environment, providers must improve patient satisfaction as well as attract and retain caregivers, all while delivering quality care and reducing costs. Many providers understand the role that design of the built environment can play in achieving these goals: it can impact patients' perceptions of their brand and the care they receive, and it can affect staff performance, productivity and comfort on the job. Knoll works with clients to create enduring, well-designed spaces that can help meet strategic goals, have a solid return on initial investment and save money over the long run.

Simple and sustainable, our products are GREENGUARD Indoor Air Quality Certified for healthy interior environments, are BIFMA level® certified and can contribute to LEED® certification. Knoll also supports the Healthier Hospitals Initiative (HHI), and offers furniture solutions that healthcare clients and the design community can trust will meet HHI standards.

Facing, top row left to right: Administrative offices with AutoStrada® and Reff Profiles workstations and Life® chairs; Caregiver stations with Reff Profiles workstations with AutoStrada Service Wall and Generation by Knoll® chairs. Center row: Operating room with Generation by Knoll chair; Waiting area with k.™ lounge, Toboggan™ bench and Anchor™ locker storage.











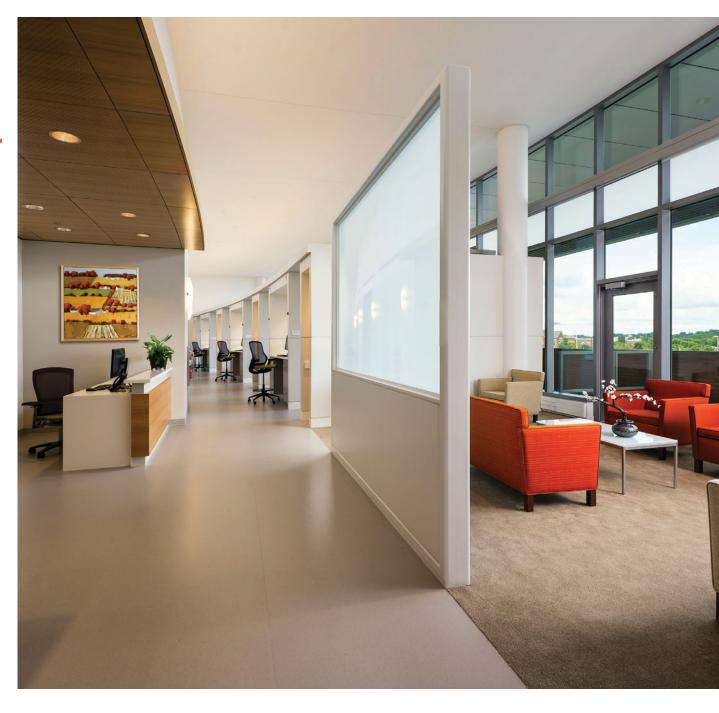
# Reception and Patient Registration Areas

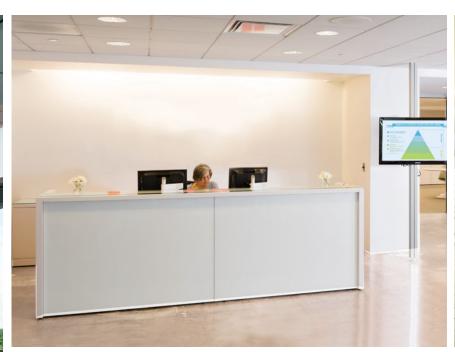
#### **Setting the Tone for the Patient and Visitor Experience**

Reception and registration are the first touch points patients and their families have with a facility. The most successful spaces showcase the facility's brand, provide displays for clear communication, help with wayfinding and offer comforts and conveniences like access to power for personal technology.

Reception and patient areas should be calm and inviting environments that welcome patients and their families while addressing privacy and HIPAA compliance.

Clockwise, from left: Custom reception desks with Life chairs, charting stations with ReGeneration by Knoll® high task chairs and waiting room with Krefeld sofa and chairs and Florence Knoll coffee table; Registration area with Reff Profiles, Sapper™ monitor arms and Interpole™; Antenna Workspaces® with Currents® Fence and MultiGeneration by Knoll® stacking chairs; Patient Reception and Waiting area with Krefeld Collection, Reff Profiles stations, Life chairs and Ricchio side chairs; Reception area with Life chairs.











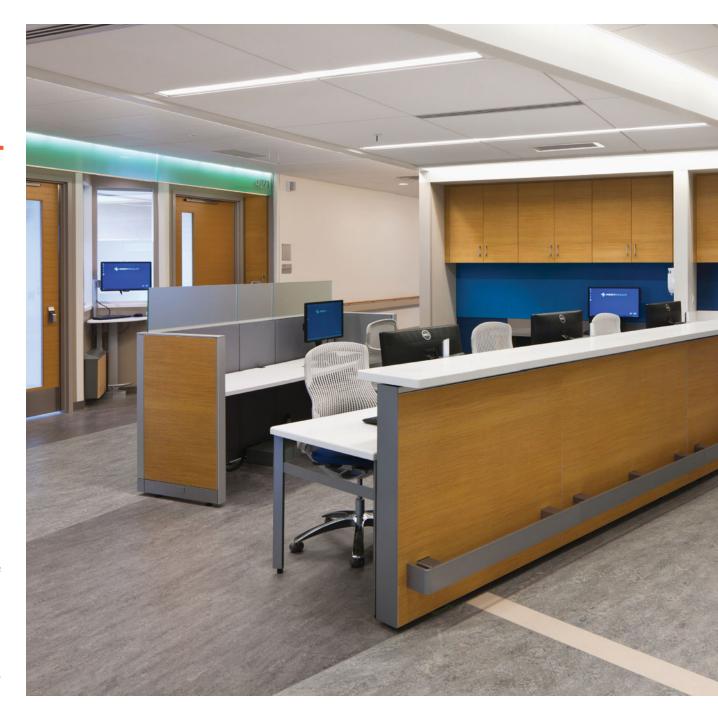
## **Caregiver Workstations**

#### **Creating Quality Environments to Support Caregivers**

The optimal design of nurse and caregiver work areas supports work flow processes, staff collaboration, and charting. Knoll offers a variety of furnishings that can help physicians, nurses and therapists work efficiently and effectively so they can focus on what they do best—caring for patients.

Research shows that compelling clinical settings positively impact patient outcomes. Spaces need to support multi-disciplinary, team-based clinical care models, and give caregivers the tools to provide quality patient care.

Clockwise, from left: Reff Profiles caregiver stations with AutoStrada Service Wall and Generation by Knoll chairs; Caregiver stations with Generation by Knoll and MultiGeneration chairs; AutoStrada Service Wall with Calibre storage and Orchestra paper management; Reff Profiles workstations with ReGeneration by Knoll chairs; Caregiver workstations incorporating AutoStrada Service Wall and Reff Profiles systems furniture, Sapper monitor arms and Generation by Knoll chairs.











### Laboratories

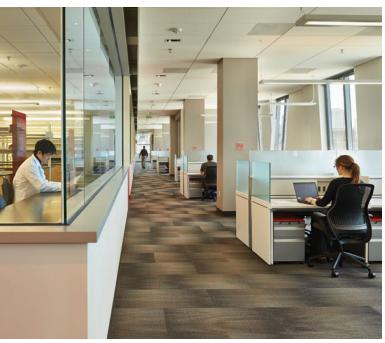
#### **Providing High-Performance Research Settings**

Labs require high-performance products that are easily cleaned, especially durable and adapt over time. Ergonomic task seating paired with standing-height or height-adjustable table solutions promote a healthful work environment for physicians, staff and students.

Laboratories demand products that are stain, UV and chemical resistant. Knoll offers a suite of flexible furnishings, storage and seating solutions that can withstand these demanding environments.

Clockwise, from left: Lab with Chadwick® high task chairs and adjacent charting area with MultiGeneration stacking chairs; Research area with AutoStrada Service Wall with Dividends Horizon® worksurfaces, Series 2 pedestals and ReGeneration by Knoll task chairs; Lab with Propeller® adjustable-height tables and Chadwick high task chairs; Research Lab with Chadwick high task chairs and administrative area in foreground with Antenna Workspaces stations, Template<sup>™</sup> storage and Chadwick task chairs; Lab with Chadwick high task chairs.











# Administrative Areas and Physicians' Offices

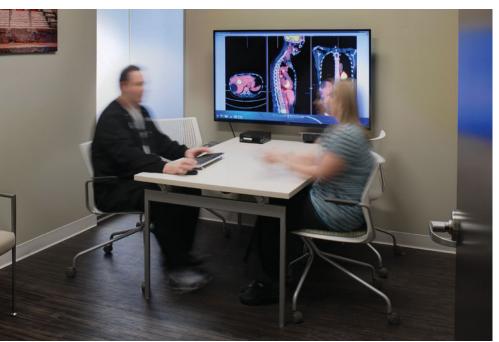
#### **Setting the Standard for an Effective Workplace**

Healthcare organizations need a variety of enclosed and open plan options to support diverse individual work styles as well as provide multiple opportunities for staff collaboration and consultations between physicians and their patients. Knoll furniture solutions effectively support multiple work modes: individual, focused work; shared work centering on the exchange of ideas; and teamwork that calls for the collective wisdom of the group.

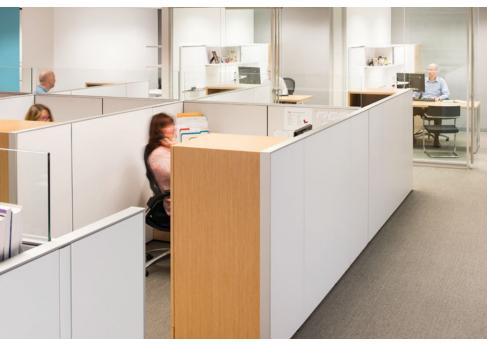
Well-designed administrative areas and physicians' offices can improve productivity and inspire great work. Effective planning can not only help manage costs and maximize space efficiency but also can improve employee morale.

Clockwise, from left: Physician private office with Reff Profiles and Life chair; Consultation room with Antenna Media Enclave table and MultiGeneration by Knoll hybrid chairs; Open plan administrative area with AutoStrada, Reff Profiles and ReGeneration by Knoll chairs; Conference room with Antenna Workspaces table and MultiGeneration hybrid chairs; Reff Profiles Open plan administrative area and Private offices with Generation by Knoll chairs.











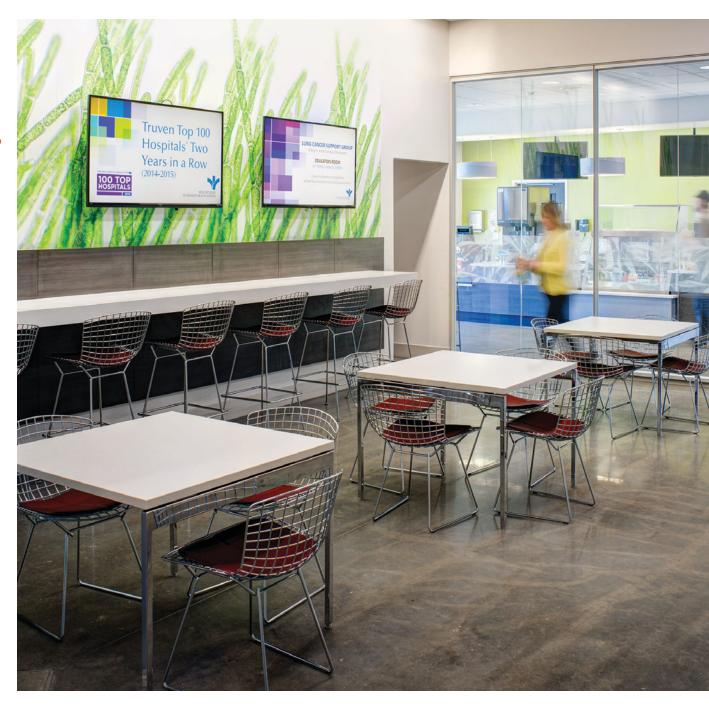
## **Outdoor and Dining Spaces**

#### **Accessing Natural Light to Help the Healing Process**

Increased exposure to natural light and the outdoors can enhance the healing process. Knoll offers a variety of durable, adaptable and sustainable tables and chairs to create beautiful common spaces.



Clockwise, from left: Dining space with Antenna tables and Bertoia chairs; Café with Gigi chairs; Dining area with Saarinen laminate tables and Spark chairs; Outdoor space with Toledo chairs and Pensi dining tables; Outdoor area with Toledo chairs.













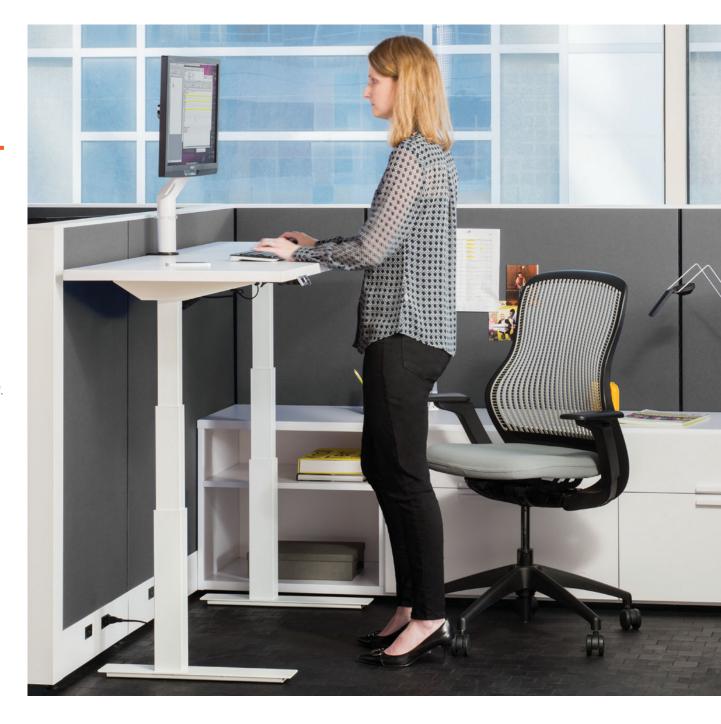
### Well-Being in the Workplace

## Increasing Engagement and Productivity through Holistic Ergonomics™

Good ergonomics is about more than just reducing discomfort and preventing injury. It takes the increasingly collaborative and social nature of clinical and office work into account, and provides solutions to support these new ways of working.

Knoll has an unsurpassed portfolio of ergonomic products that promote movement and flexibility while providing continuous support. The right mix of tools will create a comfortable and productive environment for engaged staff.

Clockwise, from left: Dividends Horizon workstation with Tone™ heightadjustable table, ReGeneration by Knoll chair and Sparrow LED Light; Reff
Profiles private office with Antenna® Telescope™ height-adjustable table and
Life chair; Sparrow LED Light with table clamp; Generation by Knoll work
chair; Sapper XYZ Crossbar Monitor Arm; Crinion Open Table workstation
with Remix® work chair and Sapper Monitor Arm.

















## Healthcare Solutions

Please note:

Some product within this brochure may no longer be GREENGUARD° certified.

A current list of GREENGUARD° certified product can be found at UL SPOT.

#### A Comprehensive Approach

The global healthcare market is massive and rapidly changing. With a shift to outpatient care, provider consolidation and innovative technologies, space matters more than ever before. The planning, design, construction and maintenance of healthcare facilities impacts attracting and retaining not only the best staff but also patient perception of the care they receive. Knoll offers a range of solutions across healthcare facilities, from high visibility welcome and reception areas to hard-working laboratories and back offices.



**Caregiver Workstations** 



**Patient Reception Areas** 



**Registration Areas** 



Laboratories



Physicians' Offices



**Administrative Areas** 



**Outdoor Spaces** 



Dining Spaces



