

1 MOBILE TECHNOLOGY

Technology tools are being consolidated into easy-to-use platforms that let workers collaborate in both a synchronized and non-synchronized manner, and are providing the ability for people to work virtually anywhere, inside and outside the office.



2 THE MANDATE TO INNOVATE

Organizations are continually pressed to innovate their products and services in order to remain competitive.



3 THE BATTLE FOR TALENT



Key jobs will depend on a complex set of skills in problem solving, listening, data analysis, relationship building, mobility and many forms of collaboration.



SUSTAINABILITY

Sustainability has become smart business. Organizations are analyzing their carbon footprints, identifying ways to decrease energy use, and realizing the tax benefits of sustainability efforts.



5 DISTRIBUTED WORK

Organizations are becoming more spatially and organizationally distributed. Work is less concentrated in individual, dedicated workspaces as collaborative activities gain greater significance.

