**Healthcare Solutions** 

# Charting a New Course of Care

Healthcare planning solutions for an improved patient, family and staff experience







# **Reimagining Patient Care**

The design of your space affects patient outcomes. It's essential to provide a scalable, flexibly built environment that positively influences the patient and family experience while also managing organizational costs.

Physical space that supports quality care also has a positive impact on staff. Designing work areas with improved functionality, user control, ergonomics and technology increases staff wellbeing and efficiency, freeing up time for quicker response and more patient interactions. The importance of branding and community outreach is also key in the healthcare industry, particularly as it becomes more defined by consumer choice. Providers need to ensure their brand identity weaves through every facet of the patient experience—from the overall space design to how technology is used to engage and educate.

# The Patient and Family Experience Area

Setting the stage for the patient journey.

Thoughtful design planning greatly impacts the patient and family experience—and health outcomes. Cultivating a warmer, more residential feel and color palette while providing cleanable, durable surfaces and furnishings appropriate for infection control and high-use spaces reduces anxiety and protects health. It's also critical to offer choice, control and flexibility in the built environment.

Healthcare environments can leverage the ambient atmosphere with access to daylight, nature views, walking paths, fitness facilities, outdoor seating areas and gardens. These help patients and their families manage stress and enhance their well-being. As patients approach the building and throughout their journey, clear wayfinding reduces fear and uncertainty. Registration spaces are structured to provide privacy, protect confidentiality and communicate respect for patients' and families' needs. Throughout the space, simple, seamless touchpoints foster comfort, confidence and engagement. Streamlined paths of movement, separating patients with different modalities, such as oncology, pediatrics or geriatrics reduce health risks for patients and staff.

As patient flow, technologies and healthcare offerings evolve, an adaptable floor plate with modular casework allows for cost-effective changes.

# The Patient Experience Area

Create a welcoming environment with an open, concierge-style entry area and a variety of waiting and common spaces.

Configurations can include smaller private spaces for individual families; larger common spaces for breaks, work, study or meetings; and outdoor seating areas for fresh air, connections and a change of outlook. All are designed to help improve the patient, visitor and staff experience.





### Welcome Area

Set the right tone from the start. An open, inviting reception space helps visitors feel welcome, calm and comfortable.

#### **KEY CONSIDERATIONS**

- + Upon arrival, clear, open visual access can help reduce anxiety.
- + A mix of high and low counter heights accommodate diverse needs and provide clear sight lines.
- + Wide, accessible, easy-to-clean surfaces make it simpler to welcome patients and families while fostering a feeling of security.
- + Effective storage solutions reduce clutter, thus creating a calmer environment for patients and staff.
- + A well-organized welcome/screening station helps enhance safety and cleanliness.

*Featured Products* Rockwell Unscripted<sup>®</sup> Creative Wall<sup>™</sup>; Reff Profiles<sup>™</sup>; ReGeneration by Knoll<sup>®</sup> task seating; KnollTextiles Bespoke Wall wallcovering



# **Registration Area**

Accommodate a range of needs and improve patient experience with the choice of seated or standing check-in. These options give patients and families more control over this initial interaction.

#### **KEY CONSIDERATIONS**

- + Modular casework and freestanding walls create spaces for confidential and private interactions.
- + Flexible, freestanding furniture offers the ability to change the number and flow of individual registration spaces without decommissioning the entire area.
- + Acoustical ceiling treatments dampen noise and shift the scale of the space to a more comfortable level.
- + For larger groups and families, nearby seating areas provide spaces to wait within sight of the patient.

*Featured Products* Rockwell Unscripted<sup>®</sup> Creative Wall<sup>™</sup>; Reff Profiles<sup>™</sup>; ReGeneration by Knoll<sup>®</sup> task seating; Remix<sup>®</sup> side chairs; Muuto Rime pendant light, KnollTextiles Expanse wallcovering; FilzFelt Akustika 10 ceiling baffle





# Waiting Area

Offer choices of comfortable, flexible waiting areas with the strategic use of seating, division, materials, colors, lighting and views.

#### **KEY CONSIDERATIONS**

- + Partial wall structures offer the ideal mix of space division and visibility between waiting areas, allowing for interaction or seclusion as needed and improving the experience.
- + Seating arrangements with some shielding enhance privacy and comfort.
- + Large monitors conveniently provide entertainment and information.
- + Versatile furnishings, including lightweight occasional tables, offer flexibility of use and enhance the patient and family experience.
- + Soothing colors, artwork, plants, lighting, views and other design elements create a welcoming, homey aesthetic.

*Featured Products* Left: KN Lounge collection; Florence Knoll settee; Interpole; Antenna<sup>®</sup> Workspaces planter. Above: Pixel<sup>™</sup> Lounge collection; Islands Collection by Knoll<sup>®</sup> table; Muuto Strand Open pendant lighting

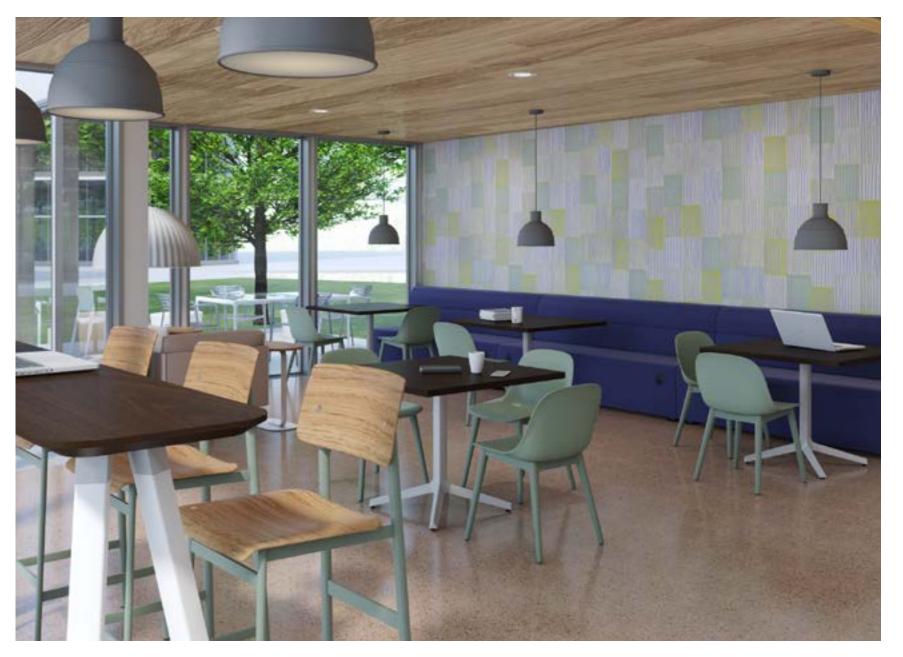
# Café Space

Provide a comfortable, bright space with a scenic view. Whether it's for a quick meal, snack or collaboration, a well-designed café can elevate mood, reduce stress and provide a welcome respite.

#### **KEY CONSIDERATIONS**

- + Comfortable, movable furnishings provide adaptable use by families and increase their sense of control.
- + Tables and lounge seating with easy access to power enable a space for both eating and working.
- + Sit-down and stand-up table options offer choices based on needs and preferences.
- + Casual table layouts provide comfortable areas for families to be together.
- + Integrating outdoor areas, including level walking paths, promote exercise and stress reduction during long wait times when families would otherwise remain seated.

*Featured Products* Dividends Horizon<sup>®</sup> X-Base tables; Muuto Fiber chair; k.<sup>™</sup> lounge; Rockwell Unscripted<sup>®</sup> Tall Table; Muuto Loft Barstool; Muuto Unfold and Under The Bell pendant lighting; KnollTextiles Ascent wallcovering



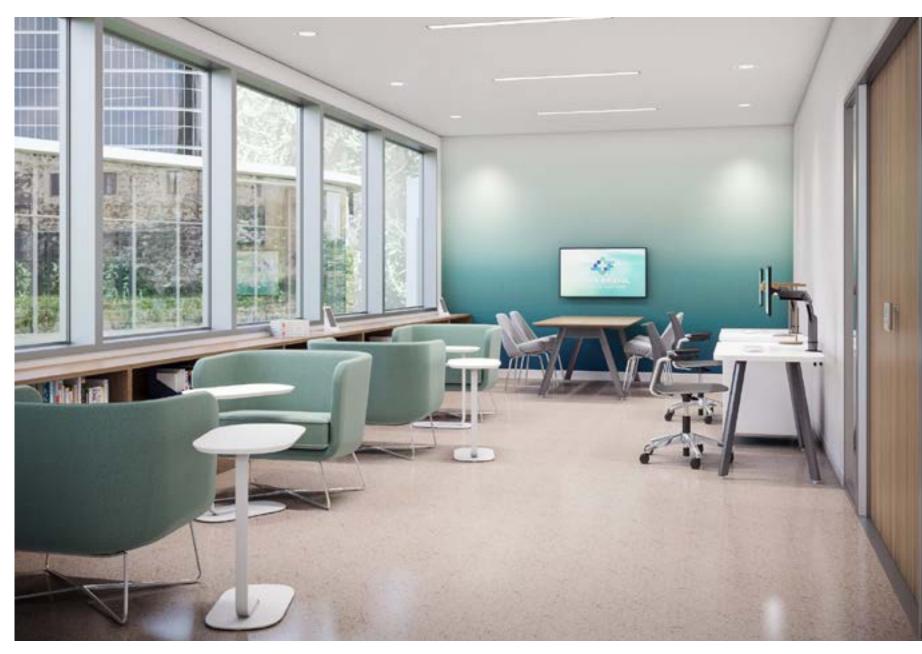
### **Patient Resource Library**

Encourage your patients and families to play more active roles in their healthcare by providing a dedicated library space.

#### **KEY CONSIDERATIONS**

- + Varied space configurations provide choices for visitors.
- + Casual table settings with large monitors facilitate learning and sharing.
- + Upholstered lounge seating creates a conformable spot for individuals to read provided materials.
- + Efficient desk spaces with monitors offer places to focus.

*Featured Products* Reff Profiles<sup>™</sup> bookshelves; Rockwell Unscripted<sup>®</sup> Club chairs, Easy Tables and Sawhorse table; Muuto Relate Pull-Up table; Saarinen Executive side chair; MultiGeneration by Knoll<sup>®</sup> side chair; KnollTextiles Bespoke Wall wallcovering





# **Staff Meeting Room**

Offer your staff a spacious, multi-purpose meeting room infused with natural light to create calm and comfort.

#### **KEY CONSIDERATIONS**

- + A large monitor provides for easy information sharing.
- + Power and data connectivity are built into the conference table to improve work processes and ergonomics.
- + A credenza stores supplies neatly and efficiently.

*Featured Products* Pixel<sup>™</sup> tables; Ollo<sup>®</sup> light task seating; Anchor<sup>™</sup> storage; KnollTextiles Traverse wallcovering

# Additional Considerations

# **Private Getaway**

An enclosed phone booth-style space offers privacy for a phone call or just some time alone during a challenging day.

## **High-performance Materials**

Crafting spaces that are both beautiful and functional in a healthcare setting is essential. High-performance wallcoverings and bleach-cleanable textiles provide comfortable, safe and durable surface protection to help prevent the spread of infection and contamination.





# **Caregiver Station Design**

Creating environments that support the crucial work of caregivers.

Caregivers play a vital role in creating positive patient experiences, and it's important to provide spaces that help them do their job. Well-designed built environments can improve efficiency and collaboration, while decreasing caregiver burnout and risk of physical injury. This results in more quality time with patients.

Positioning private staff meeting rooms near charting areas improves flow and reduces steps while allowing for quick, unplanned, confidential conversations about patient care—all of which can improve patient outcomes and decrease risks and errors. These spaces are also flexible enough for activities spanning care team celebrations to social support during challenges. User control through adaptable, ergonomic features can increase efficiency, mitigate work stress, advance staff engagement and ultimately improve patient care. Technology such as flat-screen monitors for sharing information, and functional space conditions such as reduced noise, ergonomic seating and controlled lighting can also influence care delivery.

Flexible, modular casework provides longterm, cost-effective solutions that can be easily reconfigured as needs change, new technologies are introduced and care delivery models evolve.

# Inpatient Caregiver Team Space

As the unit hub, a mix of centralized and decentralized work and charting stations adjacent to patient rooms offers spaces for varied activities, including focus work, sharing, learning and gathering. The area provides consistent sight lines to patient rooms. Private staff meeting areas, a nurse manager workspace and a medication room provide staff with quick and easy access to tools needed for patient care and successful outcomes.

# DECENTRALIZED CAREGIVER WORKSPACES A height-adjustable workspace just outside patient rooms offer caregivers a place to chart and work while maintaining a connection to the patient. CENTRALIZED CAREGIVER WORKSPACES Easy to maintain and cost-effective workstations, using modular casework and storage, offer easy reconfiguration as needs change.





# **Front-facing Caregiver Workspaces**

Improve staff experience with a front-facing caregiver workstation paired with mobile storage units—an adaptable, cost-effective solution that offers ease of reconfiguration, expansion or relocation.

#### **KEY CONSIDERATIONS**

- + Low transaction surface height improves staff communication while offering visual access to patient rooms—reducing steps and stress and improving the work experience.
- + Height-adjustable worksurfaces offer standing and sitting options, providing helpful and healthy choices in shared workspaces.
- + Power and data managed through a heightadjustable table system keeps cables out of sight and allows floors to be easily cleaned.
- + Monolithic panel surfaces are easy to clean and reconfigure.
- + Flexible casework means that end panels or other modular components can be added quickly for increased privacy and efficiency.

*Featured Products* Dividends Horizon<sup>®</sup>; k.<sup>™</sup> base height-adjustable desks; ReGeneration by Knoll<sup>®</sup> task seating; Anchor<sup>™</sup> and Series 2 storage; Sapper<sup>™</sup> Monitor Arm collection

## **Caregiver Workspaces**

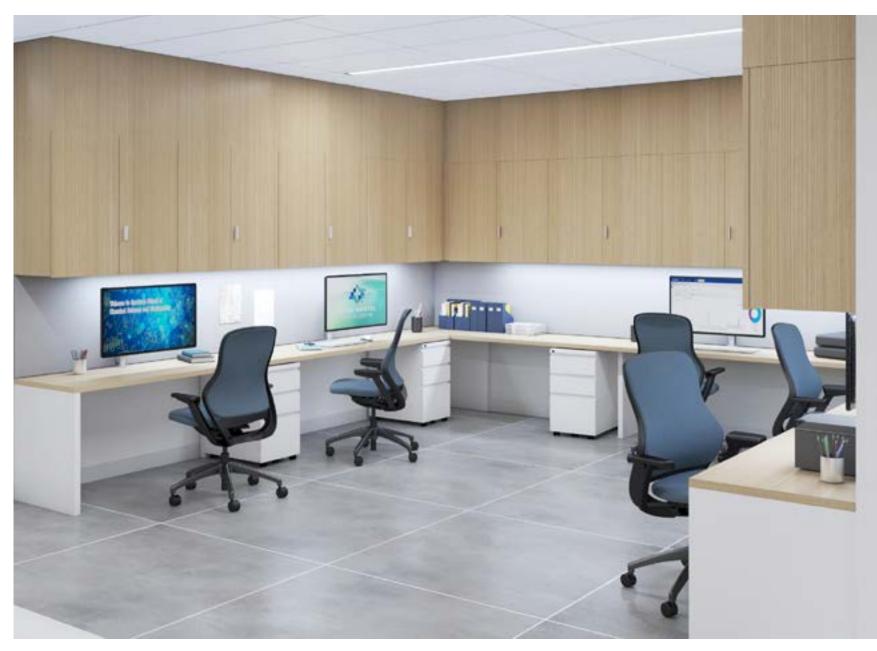
Enhance staff well-being while offering long-term flexibility and cost savings with adjustable-height worksurfaces and modular casework.

#### KEY CONSIDERATIONS

- + Clear add-up screens at individual workspaces reduce the risk of germ transmission without limiting communication.
- + Movable monitor arms support a multi-shift environment, free up worksurfaces and allow for easier cleaning.
- + High-performance seating and generous worksurfaces offer improved ergonomic environments that reduce the risk of stress and injury.

*Featured Products* k.<sup>™</sup> bench height-adjustable benching; Dividends Horizon<sup>®</sup> panels and screens; ReGeneration by Knoll<sup>®</sup> task and high task seating; Series 2 storage; Luna by Fully stool; Sapper<sup>™</sup> Monitor Arm collection





### **Caregiver Workspaces**

Offer caregivers a respite from interruptions and a place to focus with a tucked-away, partiallyenclosed work area.

#### **KEY CONSIDERATIONS**

- + Reducing clutter and creating a calmer environment is important in designing a stress-free caregiver environment.
- + Ample overhead and mobile pedestal storage decreases clutter.
- + Ergonomic seating, monitor arms and mobile storage increase caregiver work efficiency and help reduce physical discomfort for busy staff.

*Featured Products* Dividends Horizon<sup>®</sup>; Reff Profiles<sup>™</sup>; ReGeneration by Knoll<sup>®</sup> task seating; Series 2 storage; Sapper<sup>™</sup> Monitor Arm collection

### **Caregiver Meeting Area**

Provide private staff meeting areas close to the team hub. With room for confidential conversations and reduced noise, these spaces help improve staff experience and build community while reducing stress and burnout.

#### **KEY CONSIDERATIONS**

- + Monitors allow for team learning, information sharing and ease of remote participation.
- + Whiteboards provide caregivers with blank canvases to easily share, ideate and visually work through information.
- + Light task swivel seating provides ergonomic support for short durations and ensures easy information viewing.
- + A storage credenza offers a convenient way to limit clutter.
- + Convenient access to power and data increases workflow ease and staff performance.

*Featured Products* Ollo<sup>®</sup> Light task seating; Islands Collection by Knoll<sup>®</sup> tables; Rockwell Unscripted<sup>®</sup> credenza; KnollTextiles Traverse wallcovering







# **Nurse Manager Office**

Provide space for focus work and private meetings with a centrally-located nurse manager office, where staff can easily reach out throughout shifts.

#### KEY CONSIDERATIONS

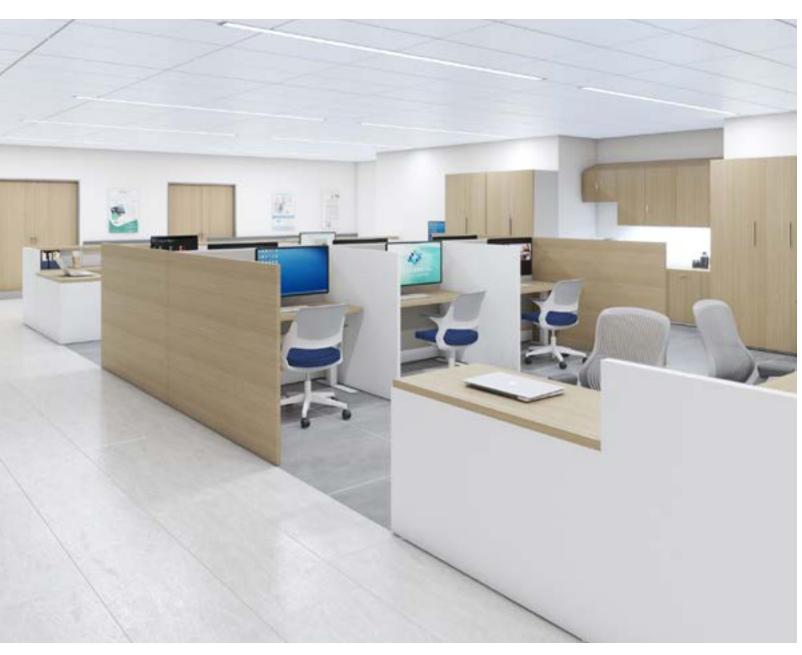
- + Modular casework solutions for worksurfaces and storage allow for greater long-term flexibility, sustainability and cost-effectiveness.
- A height-adjustable worksurface and monitor arm helps reduce musculoskeletal injury and improves well-being.
- Lightweight guest seating on casters provides space for staff to meet but can easily be moved and reconfigured.

*Featured Products* k.<sup>™</sup> stand height-adjustable table; ReGeneration by Knoll<sup>®</sup> task seating; Series 2 storage; MultiGeneration by Knoll<sup>®</sup> side chairs; Sapper<sup>™</sup> Monitor Arm collection; KnollTextiles Traverse wallcovering

# **Outpatient Caregiver Team Space**

Designed to optimize collaboration and performance, a compact work area with frontfacing and center workspaces provides touchdown or dedicated workspace for caregivers. The layout integrates connection to exam rooms and corridor offices.







### **Outpatient Caregiver Workspace**

Offer easy access to resources and supplies, just steps away from exam rooms, with this layout created to ease workload and reduce stress.

#### KEY CONSIDERATIONS

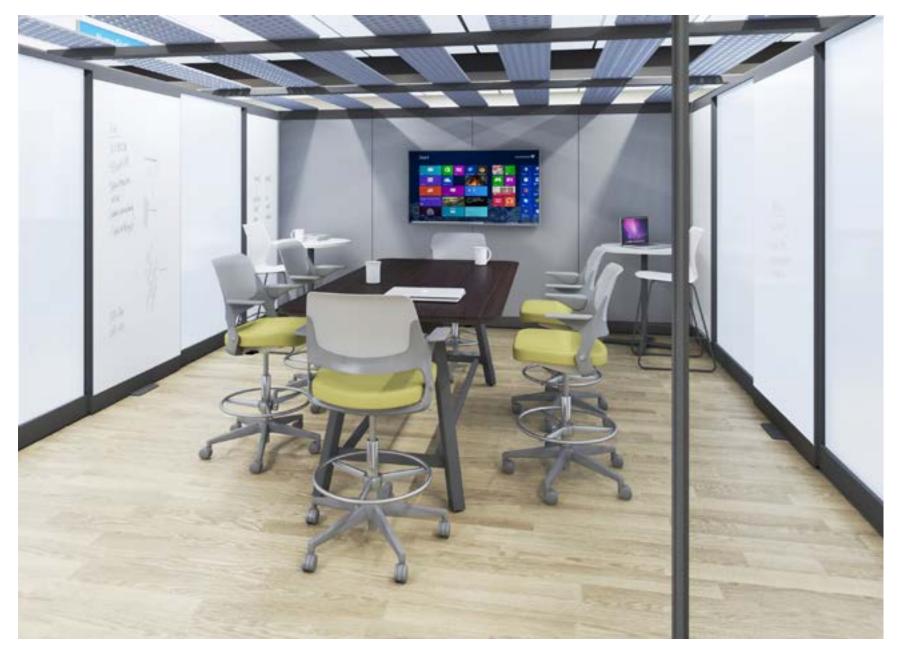
- + Adaptable, ADA-compliant returns and flexible furniture provide visual privacy and protection from interruptions.
- + Efficient workspaces with multiple entry and exit points provide easy places for staff to touchdown.
- + Storage cabinets provide a secure space for work or personal items.

*Featured Products* Reff Profiles<sup>™</sup>; Ollo<sup>®</sup> Light task seating; Anchor<sup>™</sup> storage; Sapper<sup>™</sup> Monitor Arm collection

# Outpatient Caregiver Workspace with Central Meeting Space

A cost-effective, adaptable and centrally-located staff meeting room provides visual and acoustic privacy for individual work and team collaboration. It also improves social support for staff, providing space to celebrate special occasions.





## **Private Staff Meeting Area**

Provide for private care team collaboration with an adaptable, enclosed meeting space.

#### **KEY CONSIDERATIONS**

- + Scalable, freestanding walls offer varying degrees of visual and acoustic privacy, dampening noise and minimizing distractions while maintaining flexibility.
- + Meeting room walls support the use of monitors for sharing patient information.
- + A standing-height table with ergonomic swivel seating allows staff to switch between sitting and standing during meetings. Additionally, a standing-height table with stools can facilitate swift meetings and offers a refreshing alternative to traditional meeting rooms.
- + Integrated, movable whiteboards provide caregivers with opportunities for easy sharing and ideating.

*Featured Products* Rockwell Unscripted<sup>®</sup> Creative Wall<sup>™</sup> with FilzFelt Ceiling Planks; Rockwell Unscripted<sup>®</sup> Tall table; Ollo<sup>®</sup> light task seating; Islands Collection by Knoll<sup>®</sup> table; MultiGeneration by Knoll<sup>®</sup> counterheight stool



# **Outpatient Caregiver Workspace**

Enhance teamwork and efficiency with convenient access to a centralized staff meeting space.

#### **KEY CONSIDERATIONS**

- + Modular casework storage solutions provide long-term, low-cost adaptability.
- Ergonomic seating, height-adjustable worksurfaces and monitor arms help reduce stress, decrease risk of musculoskeletal injury and can increase staff satisfaction.
- + An enclosed meeting room within the caregiver area enables staff to collaborate in private teams without having to leave the workspace.

*Featured Products* Dividends Horizon<sup>®</sup>; ReGeneration by Knoll<sup>®</sup> task seating; Sapper<sup>™</sup> Monitor Arm collection

# **Infusion Center Design**

Providing a patient-centric, emotionally-supportive atmosphere.

Designed to provide patient comfort and privacy, a patient infusion room with views and natural light creates a calming atmosphere that encourages staff, patient and family engagement. This environment can be crafted with a compact footprint that uses sustainable, cleanable materials and furnishings while cultivating a residential feel.

Visual access into the infusion space enables staff to monitor patients without being pulled in unless needed. The space enables staff to optimize their contact with families—as a supportive but not intrusive presence. This approach also improves the work environment by building community while reducing stress and burnout, improving staff experiences and patient outcomes.



# **Infusion Therapy Space**

Balance privacy and patient support with a calming, well-designed infusion space that enables staff to engage with patients and families while giving caregivers the ability to optimize their contact with them.

#### **KEY CONSIDERATIONS**

- + Infusion rooms offering comfortable visitor seating with access to power encourage family support, which improves patient experience and health outcomes.
- + Visual access into the infusion space allows staff to check on the patient without being disruptive or pulled in unless needed.
- + Outside views can help reduce patient recovery time and provide a positive distraction for patients and families during the infusion process.
- + Adaptable casework allows for reasonable density of infusion rooms while supporting patient privacy, which enhances patient health and experience.
- + Wood tones and privacy curtains offer a sense of warmth and comfort.

*Featured Products* Rockwell Unscripted<sup>®</sup> Creative Wall<sup>™</sup> and Dividends Horizon<sup>®</sup>; k.<sup>™</sup> base height-adjustable table; Luna by Fully stool; Sapper<sup>™</sup> Monitor Arm collection; KnollTextiles Ideology privacy curtain; KnollTextiles Traverse wallcovering

# Additional Considerations

### **Calming Materials**

Healthcare treatment affects the physical, mental and emotional health of patients, families and caregivers. Natural tones and textures, as well as highly durable yet soft materials, create a more relaxed environment for everyone during the care process.



# Patient Consultation Rooms

Establishing a safe harbor for patient-physician conversations.

Patient consultation rooms support sensitive conversations between the physician, patients and their families. These spaces evoke a residential feel, allowing for confidential exchanges away from the potentially intimidating and less private clinical environment.



Comfortable, ergonomic seating options, furniture arrangements and display technology encourage information sharing while supporting both the faceto-face and virtual presence of multiple doctors. These factors help create a safe harbor for patients and families.





### **Patient Consultation Rooms**

Offer a safe harbor for sensitive conversations between physicians, patients and families outside the clinical milieu of the exam room. These spaces integrate comfortable seating options and display technology for effective sharing of information, and they provide room for multiple doctors during telemedicine consultations.

#### **KEY CONSIDERATIONS**

- + Furnishing arrangements that maintain a comfortable distance between caregivers and the patient and family can help ease tension.
- + Artwork, organic table shapes and comfortable lounge seating soften the space and set a relaxed tone.
- + A wall-mounted monitor provides a place to review information, share test results or connect with remote attendees.
- + Adequate seating with clear sight lines to the monitor includes families in the care process.

*Featured Products* Left: k.<sup>™</sup> lounge; Rockwell Unscripted<sup>®</sup> Easy table; Ollo<sup>®</sup> light task seating; Muuto Airy Side Table. Above: KN04 lounge chair; Piton stool; Islands Collection by Knoll<sup>®</sup> table; Generation by Knoll<sup>®</sup> work chair; Muuto Tip Table Lamp; Muuto Ambit pendant lighting, FilzFelt ARO Plank 1 wall panel

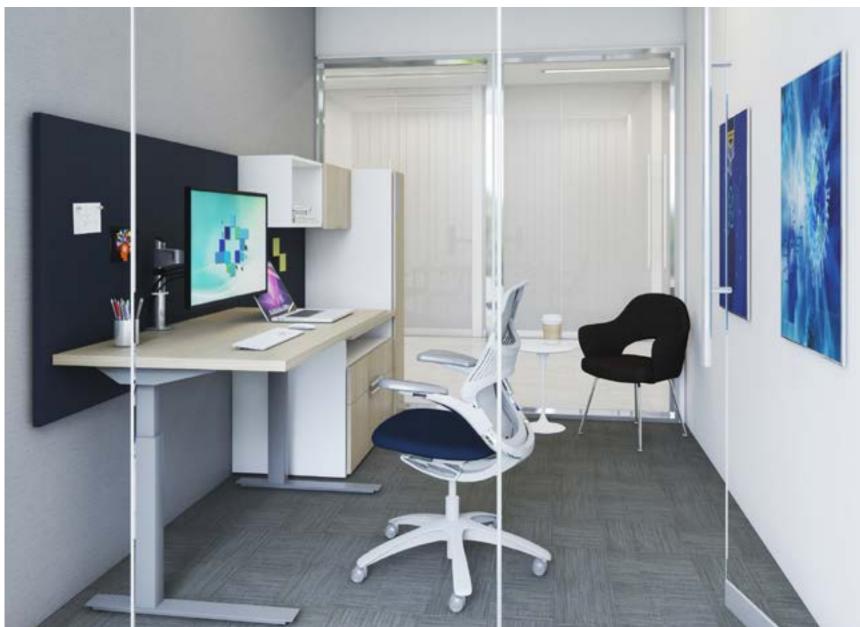
# **Telemedicine/ Physician Offices**

Meeting the increasing need for flexibility to provide in-person or telemedicine consultations.

Telemedicine has become a mainstay of many physicians' practices and has been especially effective in simplifying follow-up appointments and conversations.

Healthcare organizations need to meet the rapidly growing demand for flexible physician workspaces that support activities such as staff meetings and patient consultations using face-to-face, virtual or hybrid approaches. Modular casework and furnishings provide this flexibility, even allowing a private office to double as an exam room. Shared physician offices offer further cost efficiency.

Staff experience and well-being are enhanced by ergonomic seating, height-adjustable tables and monitor arms, convenient closets for street clothes, visitor chairs and meeting tables. Recessed lighting reduces glare issues and increases computer use comfort.



# **Private Telemedicine/Physician Office**

A productive, multi-purpose private office with flexible furnishings could easily serve as an exam room or telemedicine space.

#### **KEY CONSIDERATIONS**

- + An adaptable private office space with ergonomic seating and a height-adjustable worksurface supports a quality staff experience and well-being.
- + A monitor arm and large, wide worksurface provides ample room to spread out and arrange paperwork.
- + A convenient closet provides a place to store street clothes and personal items.
- + A guest chair allows for one-on-one staff meetings or patient consultations.
- + Open overhead units and tack boards provide room for storage and pin-up reference materials.

*Featured Products* Tone height-adjustable table; Generation by Knoll<sup>®</sup> task chair; Anchor<sup>™</sup> storage; Saarinen collection; Sapper<sup>™</sup> Monitor Arm collection; KnollTextiles Acme Backed wallcovering



# **Shared Telemedicine/Physician Office**

Support staff experience and well-being with ergonomic seating, height-adjustable tables and monitor arms in a space-efficient, shared office area.

#### **KEY CONSIDERATIONS**

- + Ergonomic task seating offers caregivers long-term comfort and enables them to easily transition between tasks.
- + Convenient closets provide space to store street clothes and personal items.
- + Under-counter storage offers room to store reference materials.
- + Height-adjustable worksurfaces and monitor arms support a diverse staff population with personalized control for enhanced physical well-being.

*Featured Products* Tone<sup>™</sup> height-adjustable table; Generation by Knoll<sup>®</sup> task seating; Anchor<sup>™</sup> storage; Sapper<sup>™</sup> Monitor Arm collection

# Additional Considerations



### **Small-Scale Telemedicine Settings**

As new care delivery trends emerge, space will remain a valuable asset in healthcare settings. Flexible architectural wall systems and bench-style seating provide well-equipped telemedicine spaces that maintain small footprints and can evolve to meet changing needs.



### **Physician Home Office**

Some telemedicine visits with patients and families can now be conducted from home. When properly equipped with ergonomic furnishings and video meeting technology, a home office enables doctors to avoid long hours at the office, improving work-life balance and reducing stress.

# **Caregiver Respite**

Creating the right environment to recharge.

When stressful situations or workload demands arise, individual and group staff respites protect caregiver mental health and well-being—or simply provide a quiet place to catch up on work.

Respite spaces that offer supportive work environments—comfortable, ergonomic lounge furnishings, soothing environments (air quality, lighting, noise control) and options to seek social support or refuge—help reduce anxiety and stress while improving workflow and the quality of the time spent bedside.



# **Caregiver Respite**

Protect caregivers' well-being when stressful situations arise with individual staff respite spaces. These critically important restorative areas support staff mental health with opportunities to emotionally recenter, reflect and regroup.

#### **KEY CONSIDERATIONS**

- + A small oasis away from busy patient areas provides room for caregivers to make phone calls or simply enjoy a moment of solitude and respite.
- + A comfortable lounge chair with an ottoman provides a comfortable place for staff to recharge and rest their feet during a long, intense day.
- + Soothing tones, colors and textures create a more serene, calming environment.
- + A credenza provides space for books, magazines and personal items.
- + Mirrors, lamps and other homelike accessories evoke a comforting feeling of personal renewal.

*Featured Products* Rockwell Unscripted<sup>®</sup> Lounge chair, ottoman and side table; Anchor<sup>™</sup> storage; Muuto Post floor lamp, Framed mirror, and Restore basket; Sapper<sup>™</sup> Monitor Arm collection





*Featured Products* Left: Muuto Doze chair and ottoman, Around side table, Stacked Storage System, Framed mirror, Leaf floor lamp; Muuto Strand pendant lamp; Rockwell Unscripted<sup>®</sup> Low Cube upholstered seat; KnollTextiles Fine Print wallcovering. Above: KN02 lounge chair and ottoman; Anchor<sup>™</sup> storage; Muuto Strand Open pendant light; KnollTextiles Vector wallcovering

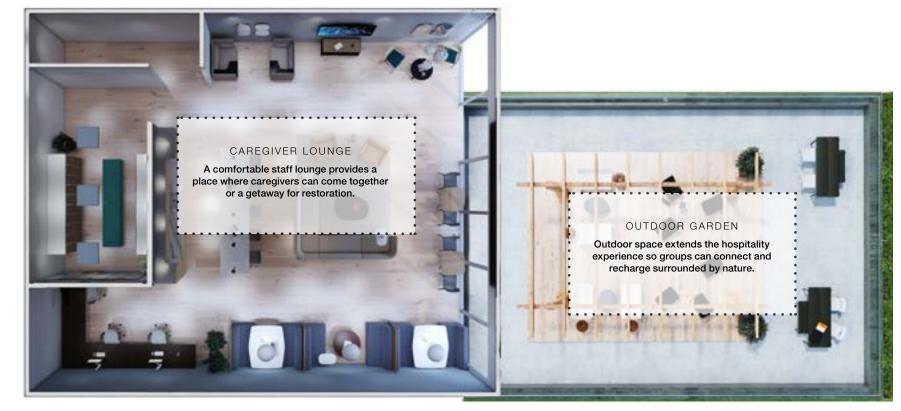
# **Caregiver Lounge and Outdoor Garden**

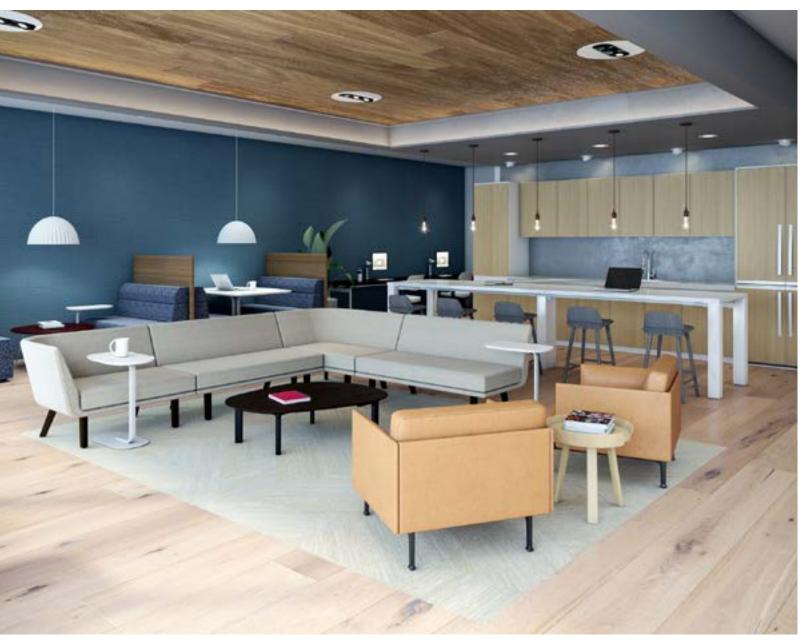
Taking breaks help restore, refresh and replenish.

Improving staff experience improves patient experience as well. When staff feel nurtured, with good options for refreshment and rest, their mental, physical and emotional well-being is enhanced. Ultimately, this positively affects the quality of care they offer their patients. One rapidly emerging concept concerning staff areas is a conveniently located outdoor space—or at minimum, a casual area that offers access to daylight and enables staff to get leave the clinical environment to recharge and regroup.

# **Caregiver Lounge** and **Outdoor Garden**

Because caregivers work intense, demanding shifts and are exposed to many stressors, providing space to pause, socialize and restore their energy is essential to help reduce job burnout and tension.







### **Caregiver Lounge**

Provide space for breaks where caregivers can come together, or a getaway for restoration, with a comfortable staff lounge that includes a variety of seating options and calming colors.

#### KEY CONSIDERATIONS

- + Consider locating the caregiver lounge near acute healthcare environments so that staff can remain near patient areas but still have convenient access to the lounge.
- + A range of seating options for eating, work, meetings, meditation, individual relaxation and casual interactions provides caregivers with much needed choice and control.
- + Lounge seating supports relaxation and informal socializing.
- + Pull-up tables near the lounge seating provide useful surfaces for work or snacks.
- + Lockers provide secure storage space for work or personal items.

*Featured Products* Left: Rockwell Unscripted<sup>®</sup> Modular Lounge; Muuto Outline chairs, Islands Collection by Knoll<sup>®</sup> tables; Around side table; Muuto Relate table, k.<sup>™</sup> lounge, Reff Profiles<sup>™</sup> meeting table; Muuto Under the Bell and E27 pendant lamp. Above: Anchor<sup>™</sup> storage; k.<sup>™</sup> lounge; FilzFelt Square Block wall panel





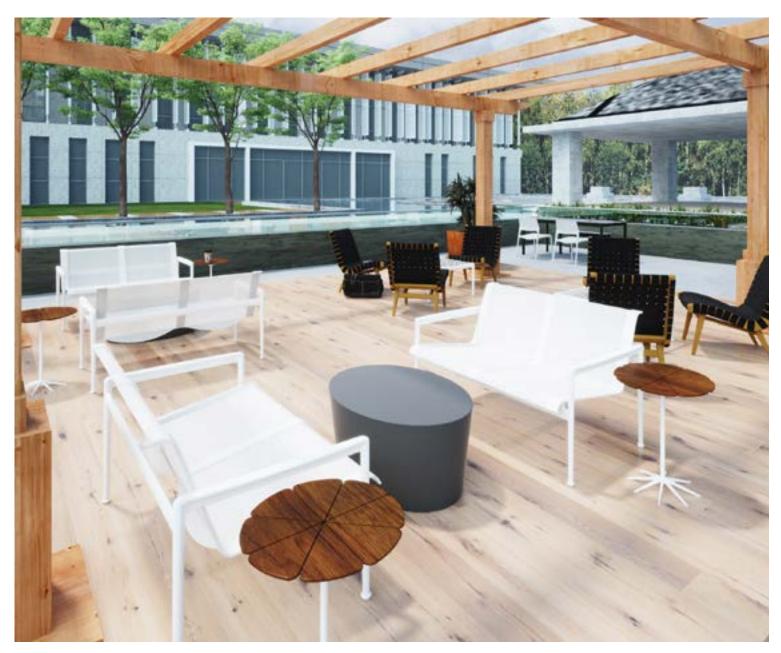
### **Caregiver Lounge**

Design a clean, bright kitchen area to encourage camaraderie and healthy choices.

#### **KEY CONSIDERATIONS**

- + A pull-up bar provides a place to touchdown and relax or catch up with colleagues.
- + Ample kitchen storage helps reduce clutter and maintain a clean environment.
- + Comfortable booth seating with overhead lighting offers enjoyable spots to dine.
- + Tucked-away desks with monitors provide places for staff to concentrate or look up information.

*Featured Products* Left: Nerd barstools; Reff Profiles<sup>™</sup> Tall table; Muuto E27 pendant lamp. Left background: Antenna<sup>®</sup> Workspaces Big Table; Sapper<sup>™</sup> Monitor Arm collection; Ollo<sup>®</sup> light task seating. Above: k.<sup>™</sup> lounge; Island Collection by Knoll table; Muuto Under the Bell pendant lighting



### **Outdoor Garden**

Caregivers spend an enormous amount of time under artificial lighting—offer a retreat from the clinical space to recharge surrounded by natural light, plants and other environmental elements.

### **KEY CONSIDERATIONS**

- + Outdoor space extends the hospitality experience so that groups can connect and socialize surrounded by nature.
- + A wide range of seating options, from lounges to meeting tables, offers latitude for individuals or teams to work and relax.

*Featured Products* 1966 Collection; Petal side table; Maya Lin Stones coffee table; Risom Lounge chairs; Spark<sup>®</sup> Series side chairs; Muuto Linear table







# **A Comprehensive Approach**

The nature of healthcare is rapidly changing. With evolving care-delivery models, such as the shift to telemedicine using innovative technologies, and a patient-centered experience, space matters more than ever before. The design of healthcare facilities impacts patient and family satisfaction, as well as staff recruitment, retention and well-being.

Knoll works with clients to create facilities that improve patient outcomes and staff experience while offering adaptability for improved return-oninvestment and better strategic alignment over time. We support your efforts by creating an adaptable floorplate with appealing, ergonomic furnishings and modular casework that allows for cost-effective change. This approach simplifies maintenance, can integrate sustainable materials for a lasting look, has a longer warranty and lower cost of ownership than traditional solutions.

We consider the factors that matter to your healthcare environment and create lasting design solutions that evolve with your needs.

To learn more about the our healthcare solutions, visit knoll.com/healthcare.